

QUALITY POLICY

Crime and Fire Defence Systems Ltd (the 'Organisation') aims to ensure that its products always meet the needs of its customers in accordance with contractual requirements, its policies, and procedures.

The Organisation's top management operate and are responsible for the implementation of our Quality Management System and for achieving and maintaining ISO 9001:2015 certification. In addition, the requirements of SSQS101 are implemented within our Quality Management System to maintain the NACOSS Gold accreditation. The scope of our Quality Management System covers all activities stated within our scope document and we are committed to:

1. Develop and improve our Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of:
 - a. Quality, specification, and integrity
 - b. Customer satisfaction
 - c. Supplier performance
 - d. Risk minimisation.
 - e. Work ethics and best practices.

Crime and Fire Defence Systems Ltd has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish this Quality Policy and our ongoing Quality Objectives
4. Ensure that Management Reviews not only set but review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources.
6. Reviewing the internal and external issues affecting our Quality Management System and the needs and expectations of interested parties.

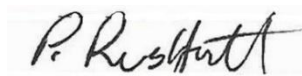
The Organisation complies with all relevant statutory and regulatory requirements, and constantly monitors our quality performance against objectives, implementing improvements when appropriate.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Quality Management System as defined in the Quality Procedures Manual.

Copies are made available to all members of staff and relevant interested parties along with copies of the minutes of Management Reviews, or extracts thereof, in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

This Quality Policy is reviewed during Management Review to ensure its suitability. A record of that review is maintained.

Signed:



Pete Rushforth, Managing Director

Date: March 2024